

Robertson & Co

Surveillance, claims validation, risk control and fraud investigation specialists

Background Facts - February 2009

Robertson & Co is a surveillance, claim validation, risk control and fraud investigation specialist organisation providing a nationwide service to government departments, local authorities, the insurance and casino industries and to a variety of corporate clients. Robertson & Co does not work for members of the public.

Gavin Robertson, Senior Partner founded the company in 1998 drawing upon his 32 years' experience as a Detective Superintendent in the Metropolitan Police, which enabled him to identify and recruit the best investigators and claims handlers in the business. Robertson & Co rapidly became renowned for leading the field with its highly professional, ethical, lawfully audacious and results driven approach to investigation and surveillance and today is the second largest specialist provider in the UK.

A staff of 53 surveillance agents, 67 investigators and 23 in-house Investigation Managers ensure Robertson & Co has the resource and expertise to provide coverage throughout Great Britain. Every case undertaken is allocated to an in-house Investigation Manager who personally and directly supervises the investigation ensuring consistency, quality, style and attention to detail in the resulting evidence and client report. When appropriate, legal input is also sourced from the company's in-house lawyer. Robertson's agents and investigators are selected, thoroughly vetted, employed under contract and work to a Code of Ethics and Professional Standards, receiving continuing professional development training. Realising the need for strict compliance, transparency and accountability, particularly in FSA regulated industries, compliance verification audits are welcomed by Robertson & Co. An ethical approach to obtaining results underpins Robertson's reputation for integrity, consistency, reliability, innovation and market leading return on investment.

Robertson & Co is passionate about raising industry standards and is actively campaigning to see the quality of investigators within the private sector benchmarked against professional standards. Gavin Robertson has been consulting with Government organisations to support new laws to regulate the licensing of investigators and impose and deliver competency testing. Additionally, the management team believes there is still significant education required in the corporate arena regarding the identification of fraud risk and cost across the many facets of an organisation and is working to raise awareness accordingly.

For further information visit <http://www.robertsonandco.com>

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For further information please contact:

Will Gaskell - 07590 225672

will.gaskell@robertsonandco.com